

Contacts for Environmental Issues Affecting Residences

Web Sites and Toll-Free and Other Numbers

By Shirley Niemeyer, Extension Specialist, Housing and Environment

This NebGuide lists resources you may contact for assistance with environmental issues that arise in your home.

Listing of Educational Resources and Contacts

The toll-free and other numbers and addresses supplied below may help you in answering questions relating to the environment and households. Toll-free numbers change and some of those listed below may not be accurate, although they were at time of printing. For directory assistance for 800 numbers, dial (800) 555-1212.

ASBESTOS:

American Lung Association of Nebraska

7101 Newport Ave., Suite 303
Omaha, NE 68152
(800) 586-4872, (402) 572-3030
www.lungnebraska.org

Asbestos Control Program

Nebraska Department of Health and Human Services
Regulation and Licensure
301 Centennial Mall South, P.O. Box 95007
Lincoln, NE 68509-5007
(402) 471-0386, (888) 242-1100 Ext. 1 in Nebraska only.
www.hhs.state.ne.us/puh/enh/asbestos/

U.S. Environmental Protection Agency

(800) 368-5888, (202) 554-1404, TDD: (202) 554-0551
www.epa.gov/asbestos/pubs.html

ASTHMA/ALLERGIES:

American Academy of Allergy Asthma and Immunology

Physician Referral and Information Line
(800) 822-2762
www.aaaai.org/physref/

American Lung Association

(800) 548-8252
www.lungusa.org

American Lung Association of Nebraska

7101 Newport Ave., Suite 303
Omaha, NE 68152
(402) 572-3030
www.lungnebraska.org

Asthma and Allergy Foundation of America (AAFA)

1233 20th Street NW, Suite 402
Washington, D.C. 20036
(800) 727-8462
www.aaafa.org

Healthy Indoor Air for Americas's Homes

(406) 994-3451
www.montana.edu/wwwcxair

Allergy and Asthma Network Mothers of Asthmatics

2751 Prosperity Ave., Suite 150
Fairfax, VA 22031
(800) 878-4403
www.aanma.org

National Heart, Lung and Blood Institute

NHLBI Health Information Center
Attention: Web Site
P.O. Box 30105
Bethesda, MD 20824-0105
(301) 592-8573, TTY: (240) 629-3255
www.nhlbi.gov/

National Institutes of Health–National Institute of Allergy and Infectious Diseases

(301) 496-5717
www.niaid.nih.gov

**U.S. Environmental Protection Agency (EPA)
Indoor Air Quality Information**

Ariel Rios Building
1200 Pennsylvania Ave., NW
Washington, D.C. 20460
(800) 438-4318
www.epa.gov/epahome/hotline.htm

**BIOLOGICAL CONTAMINANTS
MOLD and MILDEW:**

U.S. Environmental Protection Agency (EPA)

Indoor Air Quality Information
Ariel Rios Building
1200 Pennsylvania Ave. NW
Washington, D.C. 20460
(800) 438-4318
www.epa.gov/epahome/hotline.htm

**Association of Occupational and Environmental Clinics
(AOEC)**

(202) 347-4976, (888) 347-2632
www.aoec.org

**Association of Specialists in Cleaning and Restoration
(ASCR)**

Disaster recovery, water and fire damage, emergency tips.
(800) 272-7012
www.ascr.org

Centers for Disease Control and Prevention (CDC)

Information on health-related topics including asthma,
molds in the environment and occupational health.
(800) 311-3435
www.cdc.gov

National Center for Environmental Health

NCEH Health Line: (888) 232-6789
www.cdc.gov/nceh/airpollution/mold/stachy.htm
www.cdc.gov/nceh/airpollution/mold/moldfacts.htm

**New York Department of Health, Bureau of Environ-
mental and Occupational Disease Epidemiology**

Guidelines on assessment and remediation of fungi in
indoor environments.
(212) 788-4290
www.ci.nyc.ny.us

U.S. Environmental Protection Agency (EPA)

(800) 438-4318
Mold Resources:
www.epa.gov/iaq/molds/moldresources.html
Floods/Flooding:
www.epa.gov/iaq/pubs/flood.html
Mold Remediation in Schools/Commercial Buildings:
www.epa.gov/iaq/molds/

CHEMICALS and PESTICIDES:

CHEMTREC Chemical Referral Center:

(24-hour HAZMAT Emergency Communications Center)
(800) 262-8200
www.chemtrec.com

Consumer Federation of America

Environmental Publications
1424 16th St. NW, Suite 604
Washington, D.C. 20036
(202) 387-6121
www.consumerfed.org

National Pesticide Information Center (NPIC)

Oregon State University
333 Weniger Hall
Corvallis, OR 97331-6502
For medical and consumer information on pesticides.
(800) 858-7378
www.npic.orst.edu
Emergency: (800) 222-1222
www.npic.orst.edu/emerg.htm

U.S. EPA Office of Pesticide Programs

www.epa.gov/pesticides

U.S. Consumer Product Safety Commission

Washington, D.C. 20207-0001
Hotline: (800) 638-2772, TTY: (800) 638-8270
www.cpsc.gov

University of Nebraska

Pesticide Education Office
101 Natural Resources Hall
Lincoln, NE 68583-0820
Contact local extension office.
www.pested.unl.edu

ENERGY:

American Council for an Energy-Efficient Economy

1001 Connecticut Ave. SW, Suite
801 Washington, D.C. 20036
(202) 429-0063
www.aceee.org

Consumer Federation of America

1424 16th St. NW, Suite 604
Washington, D.C. 20036
(202) 387-6121
www.buyenergyefficient.org

Energy Efficiency and Renewable Energy Clearinghouse

Mail Stopp EE-1
Department of Energy
Washington, D.C. 20585
(202) 586-9220, (800) 363-3732
www.eere.energy.gov/RE/solar.html
Energy factsheets: www.eere.energy.gov/office_eere/factsheets.html

**National Center for Appropriate Technology Affordable
Sustainability Technical Assistance for HOME**

www.homeasta.org

National Energy Information Center

Forrestal Building EI-22, Room 1F048
1000 Independence Ave. SW
Washington, D.C. 20585
(202) 586-8800
www.eia.doe.gov

Nebraska Energy Office
1111 O St., Suite 223
Lincoln NE 68508
(402) 471-2867
www.neo.state.ne.us

Oak Ridge National Lab
Office of Building Technology
Building Technology Center
P.O. Box 2008, Bldg. 3147
Bethel Valley Road
Oak Ridge, TN 37831-6070
(423) 574-5178

Residential Energy Design and Construction Bulletin
www.eber.ed.ornl.gov

**U.S. Department of Energy (DOE) Animated Web Site
Energy Savers: Tips on Saving Energy and Money at Home**
www.eere.energy.gov/consumerinfo/energy-savers/

DOE Consumer Information
(800) 342-5468
www.eere.energy.gov/consumerinfo

DOE Energy Star®
(888) 782-7937
www.energystar.gov

ENVIRONMENTAL HEALTH:

American Cancer Society
5733 South 34th St., Suite 500
Lincoln, NE 68516
(402) 423-4888
Information on environmental tobacco smoke.
www.cancer.org

Consumer Product Safety Commission
U.S. Environmental Protection Agency
Washington, D.C. 20460-0001
(800) 638-2772
www.cpsc.gov/cpsc/pub/pubs/iaq.html

Healthy Indoor Air for America's Homes
Montana State University Extension Service
Taylor Hall
Bozeman, MT 59717
(406) 994-3451
www.montana.edu/wwwcxair

National Safety Council
Environmental Health Center
1121 Spring Lake Drive
Itasca, IL 60143-3201
(800) 621-7619
www.nsc.org/ehc/ehcdirec.htm

Nebraska Department of Health and Human Services
Environmental Health
301 Centennial Mall South
Lincoln NE 68509
(402) 471-2541
www.hhs.state.ne.us/enh/enhindex.htm

Nebraska Department of Environmental Quality
1200 N St., Suite 400
P.O. Box 98922
Lincoln, NE 68508
(402) 471-2186
www.deq.state.ne.us/

U.S. Environmental Protection Agency (EPA):
Ariel Rios Building
1200 Pennsylvania Ave., NW
Washington, D.C. 20406
(202) 272-0167
www.epa.gov

U.S. EPA Region VII (IA, KS, MO, NE)
901 North 5th St.
Kansas City, KS 66101
(800) 223-0425, (913) 551-7003
www.epa.gov/region07

U.S. EPA Hotline for ordering environmental publications: (800) 490-9198
U.S. EPA Indoor Air Quality Hotline for ordering publications: (800) 438-4318
To order publications:
www.epa.gov/epahome/publications.htm
Publications and information: www.epa.gov/iaq/

U.S. EPA Children's Health Protection
(202) 564-2188
www.epa.gov/ochp/ochpweb.nsf/homepage

U.S. EPA National Center for Environmental Publications and Information
Order publications: (800) 490-9198
www.epa.gov/ncepihom

U.S. EPA Technology Transfer Network
www.epa.gov/ttn

LEAD:

Nebraska Health and Human Services System
Indoor Air Program
P.O. Box 95007
Lincoln, NE 68509-5007
(402) 471-0782
(888) 242-1100 ext 1
www.hhs.state.ne.us/enhl/indoor.htm

National Center for Environmental Health
Child Lead Poisoning
(888) 232-6789
www.cdc.gov/nceh/lead/links/links.htm

National Safety Council
Lead Poisoning Prevention Outreach Program
1121 Spring Lake Drive
Itasca, IL 60143-3201
(630) 285-1121
www.nsc.org/issues/lead/

**U.S. EPA National Lead Information Hotline
and Clearinghouse**

(800) 424-5323, (800) 532-3394
www.epa.gov/lead/nlic.htm

POISON CONTROL:

The Poison Center

The Children's Hospital
8301 Dodge St.
Omaha, NE 68114
Emergency or Non-emergency:
Regional: (800) 222-1222, (402) 354-5555 Omaha
www.nebraskapoisson.org

University of Nebraska Medical Center

600 South 42nd St.
Omaha, NE 68198
General Information: (402) 559-4000
(888) 647-7497
www.unmc.edu

RADON:

Nebraska Department of Health and Human Services

Public Health Assurance Division-Radon
301 Centennial Mall South, P.O. Box 95007
Lincoln, NE 68509-5007
(800) 334-9491 or (402) 471-0782
www.hhs.state.ne.us/enh/radon/radon.htm

Consumer Federation of America Foundation

1424 16th Street N.W., Suite 604
Washington, D.C. 20005
(202) 387-6121
www.consumerfed.org

U.S. Environmental Protection Agency: Radon

Environmental Health Center Division of National Safety
Council 1025 Connecticut Ave. NW, Suite 1200
Washington, D.C. 20036
Radon Hotline:
(800) 767-7236
www.epa.gov/radon
Radon Helpline:
(800) 557-2366
www.nsc.org/ehc/radon.htm
Order publications:
(800) 490-9198
www.epa.gov/ncepihom/ordering.htm
View publications:
www.epa.gov/iaq/radon/pubs
Information in Spanish:
www.epa.gov/iaq/radon/pubs/elradon.html
To have your home tested:
Radon Fix-It-Line: (800) 269-4174
www.epa.gov/iaq/iaqinfo.html#radonfixitline

WATER:

Environmental Protection Agency

The Safe Drinking Water Hotline
Office of Groundwater and Drinking Water
Ariel Rios Building 4606M
1200 Pennsylvania Ave. NW
Washington, D.C. 20460-0003
(800) 426-4791
www.epa.gov/safewater

The Groundwater Foundation

(800) 858-4844
www.groundwater.org

Water Environment Federation

Public Education Department
601 Wythe St.
Alexandria, VA 22314-1994
(800) 666-0206
www.wef.org

OTHER:

University of Nebraska–Lincoln Extension Publications:

www.ianr.unl.edu/pubs
*household waste management
*water
*energy
*radon
*lead
*air quality

Acknowledgments

Appreciation extended to the following reviewers: Sharon Skipton, Carolyn Straub, Rebecca Versch, and Andrea Nisley, Extension Educators, University of Nebraska.

Note: The above organizations and agencies focus some or all of their Web sites and toll-free information lines on consumer education. The listing is not an endorsement of any one contact or agency. Any omission of contacts or sites is not intended as a criticism. There are many educational contacts and sites dealing with consumers in their search for agency and organizational Web sites and contacts.

This publication has been peer-reviewed.

UNL Extension publications are available online at <http://extension.unl.edu/publications>.

**Index: Consumer Education
Ecology and Environment as Related to Family**
Issued October 2005

Extension is a Division of the Institute of Agriculture and Natural Resources at the University of Nebraska–Lincoln cooperating with the Counties and the United States Department of Agriculture.

University of Nebraska–Lincoln Extension educational programs abide with the nondiscrimination policies of the University of Nebraska–Lincoln and the United States Department of Agriculture.